

FREQUENTLY ASKED QUESTIONS (FAQ's)

General

1. Does Jardin offer wedding packages?

Yes, we have the Smart Bride Package. A solution package for couples who want to save money and time. And it's not a fixed package. You can take out items you don't need, e.g. remove photo-video and you get a deduction of P15,000 from the total package price.

2. If I bring an outside caterer, do you charge corkage fees?

No, we don't charge corkage.

3. How many cars can Jardin accommodate?

We have a total of 200 carparks

4. Is there a room available for the bride to use during the reception to change clothes or just freshen up?

There is a lounge available for the **REGULAR GROUP (not Small Group)** venues of Paradiso, YlangYlang, Plaza and Sevilla, provided the full price of the venue or package is paid. It is available for use thirty (30) mins. before the function and open for 4 hrs.

5. For garden venues, do you have any back up for rainfall?

During a rainfall and when Paradiso is booked as the Venue, Jardin shall endeavor to shift the venue to one of the unoccupied venues: YlangYlang, Plaza (if Sevilla is unoccupied) or Isla. Choice of venue shall be at the discretion of Jardin. If none of these are available, Client shall provide its own tent at Paradiso, Terraza, Galera or Pergola.

6. How many numbers of hours will I have for my reception? If I extend, how much is the overtime charge?

For day events, you have the venue for 4 hours, overtime at P2,000/hr and for night events overtime is at P3,500/hr.

7. Do you have rooms for overnight stay? Is there any nearest hotel you can suggest to accommodate visitors?

For Isla Palma events, we have two overnight lounges. If these are not occupied, we can have the clients of other venues use the lounges. However, we can only commit the use of the Isla lounges one month prior to the event. However, we can refer you to a nearby hotel.

8. What are the nearest churches in Jardin?

Below are 4 churches which is 5-15 mins away from Jardin

Antipolo City – Antipolo Cathedral

Antipolo Hills – San Isidro Labrador

Antipolo, Aba Homes – Transfiguration of Christ

Antipolo, San Antonio Village – San Antonio de Padua

9. Do you allow fireworks?

Jardin does not allow any kind of fireworks since one of the venues is highly flammable with the roof made of sawali.

10. What are the terms of payment? Where can we pay?

For Venue, it is 50% of the contracted amount as downpayment.

For Smart Bride Package, down payment is P40,000.

Final payment should be settled 3 months prior to the wedding date.

There are 3 ways in depositing the payment:

Antipolo office

Makati Head Office

Via bank deposit, in name of Jardin de Miramar, United Coconut Planters Bank, Rufino Branch A/C #1580005620.

If this bank is not available in your area, we can give you an alternate bank for depositing the funds.

11. How many watts do the basic electricity charge covers?

6,000 watts. It includes basic sound system, basic video, and basic photography. Before the event, the amperage of all equipments will be checked by Jardin's electrician. Electricity used beyond 6,000 watts is subject to payment base on the Table for Excess Watts.

Live bands/Mobile shall be allowed only when so stated in the agreement and after payment of extra charges for the use of electricity.

12. If I cancel my booking, will my payment be forfeited?

In case the function does not push through for any reason, all payments remitted to Jardin shall be forfeited in Jardin's favor.

13. Are there any administrative fees or bond?

Cash bond is P10,000.00 for all venues, except for Sevilla (if used as AIR COOLED), where the bond increases to P20,000. Extra charges incurred during the function shall be paid thereafter through the bond. Refund shall be paid through your account after ten (10) working days from the date of function.

14. How much is the fee for Isla Palma RESORT? And what is the capacity?

P9,000 for the rental of the pool and pavilion from 8am to 4pm. Maximum is 30 pax. Over 30 pax, there is a charge of P250/pax. We do not allow overnight use of the pool.

Smart Bride Package for REGULAR GROUP (100pax and above)

1. Are all items in the Package deductible, including the caterer?

Yes, any item can be deducted.

2. What are the inclusions of Ceremony Package?

- 50 monobloc chairs (Hizon's)
- 20 monobloc chairs (Kusina)
- Backdrop
- Kneeler
- Table
- Bible stand
- Candle
- Candleholder
- 6 Aisle Floral Stand
- Floral dress up

3. How many hours do you allow set up of venue?

Ingress is 3 hours before the event and egress is 1.5 hours after the event. Extra hours for ingress and egress will be charged P1,000/hour.

4. What are the inclusions of flowers for entourage?

- 1 Bride - nosegay / shower style (carnation, roses with button mums, dendrobium or vanda)
- 1 Maid of honor - nosegay/ shower style
- 4 Bridesmaid - nosegay/shower style
- 3 Secondary sponsors - wrist corsage
- 4 flower girls - basket w/ head dress
- 7 principal sponsors - vanda corsage
- 2 mothers - vanda corsage
- 2 father - boutonnieres
- 7 Principal Sponsors - boutonnieres
- free loose petals and throw away bouquet
- Choice of flowers: roses with button mums, dendrobium or vanda

5. What are the inclusions of the photo booth?

- 2 hours unlimited shots
- Professional Nikon D90 DSLR camera
- Unlimited high quality Photo Lab 4R
- Unlimited photo Standees
- Automated booth with live view features (not human photographer)
- 30 Minutes stop time
- Customize photo lay out done by professional graphic artist
- Tarpaulin backdrop or fabric backdrop
- Professional studio lights
- Onsite technician & booth operator in uniform
- copy of pictures in DVD

6. What are the inclusions of Photography?

- 1 Photographer to use Digital Camera,
- 500 -700 unlimited shots equivalent to 1G card to be submitted in cd or dvd, jpg format, raw and original file
- 1 videographer to use 1 unit 3 ccd digital camera,
- 2 pcs. mini dv tapes, digital camera, submitted raw, original unedited mini-dv tape.
- Studio Prenuptial Pictorial
- Brides Preparation, Church and Reception

7. What are the inclusions of Sound System?

- 4 Units SPL Full range Speakers with Stand
- 4 units SHURE Wired Microphones with Stand
- 1 unit SHURE Wireless Microphone with Stand
- 1 unit LABONN Power Amplifier
- 1 unit 16 channels Mixing Console
- 1 unit midi verb Vocal Effects Processor
- 1 unit 231 Equalizer
- 2 units DVD Players
- 1 unit dual CD Mixer
- 1 unit Bubble Machine
- with 2 audio Technicians

8. If we cancel the Smart Bride and we decide to get only the venue, is this possible?

You are given one month from the date of down payment to cancel without penalty. This is to give you enough time to assess the suppliers.

9. If we get the Smart Bride, does Jardin handle all our concerns or do we go straight to suppliers?

After receiving the down payment, we shall inform the suppliers to contact you and from then on, you will be in direct contact with them.

In case of upgrades/add-ons, these shall be discussed with Jardin who will notify the suppliers of the Change Order. Additional payments for the add-ons shall likewise be coursed through Jardin.

10. Does Jardin serve as a wedding coordinator?

No. Jardin only serves as a conduit to the supplier and all communications shall be between you and the supplier after you have been endorsed to the Supplier. Only when there are complaints do you come to Jardin to assist you in resolving the situation.

Smart Bride Package for SMALL GROUP (50-70pax)

1. Are all items in the Package deductible, including the caterer?

Yes, any item can be deducted.

2. How many hours will I have for my reception? If I extend, how much is the overtime charge?

You have the venue for 3 hours, whether daytime or night time. Overtime for day event is P2,800/hr and for night event, it is P4,500/hr.

3. How much do I need to add if I will avail of the floral dress up?

You will add P8,500.

4. What are the inclusions of Ceremony Package?

- 20 monobloc chairs (Kusina)
- Backdrop
- Kneeler
- Table
- Bible stand
- Candle
- Candleholder
- 6 Aisles Floral Stand
- Floral dress up

5. How many hours do you allow set up of venue?

Ingress is 3 hours before the event and egress is 1.5 hours after the event. Extra hours for ingress and egress will be charged P1,000/hour

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- 2 father - boutonnieres
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- free loose petals and throw away bouquet
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1 Photographer to use Digital Camera,
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You are given one month from the date of down payment to cancel without penalty. This is to give you enough time to assess the suppliers.

10. If we get the Smart Bride, does Jardin handle all our concerns or do we go straight to suppliers? With the suppliers should course through first to Jardin including add-ons and upgrades?

After receiving the down payment, we shall inform the suppliers to contact you and from then on, you will be in direct contact with them.

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Others:

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2. If I will cancel my booking, will my payment be forfeited?

In case the function did not push through for any reason, all payment remitted to Jardin shall be forfeited in Jardin's favor.

3. Are there any administrative fees or bond?

Cash bond is P10,000.00, except for the swimming party package which is only P5,000. Extra charges incurred during the function shall be paid thereafter through the bond. Refund shall be made after TEN (10) working days from the date of function. If the accredited sound system supplier of Jardin is not availed of, there is an additional P5,000 corkage, and an additional P10,000 in bond.

